

Reach meets effectiveness:
How BIODERMA is increasing
its brand awareness with
Skeepers

CASE STUDY- BIODERMA







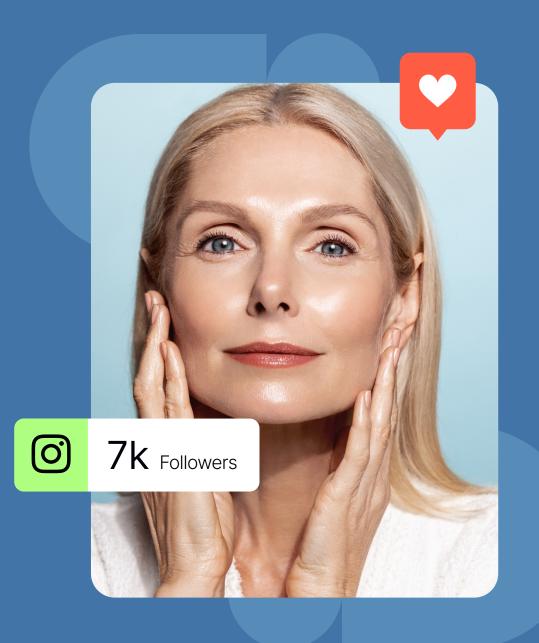
## Customer



# BIODERMA belongs to the NAOS Group and specialises in dermatological cosmetics

Its success story began 46 years ago: In 1977, French biologist and pharmacist, Jean-Noël Thorel, developed its first products. Once he established BIODERMA in 1985, Thorel focused explicitly on **skincare**. The brand's **holistic approach** is unique. It is conveyed through the principle of ecobiology, a combination of "ecosystem" and "biology". The skin is considered a living ecosystem that interacts and changes according to its environment. With its wide range of products for different skin types and its special focus on sun protection, **BIODERMA** has become a **leading brand in the field of skin care**. BIODERMA now operates in over 100 countries and is growing steadily in Germany.







## **INDUSTRY** Cosmetics



## **SKEEPERS CUSTOMER SINCE** January 2023



### **SKEEPERS SOLUTION**

Influencer Marketing
Gifted Reviews



#### **WEBSITE**

https://www.bioderma.co.uk



# Context and goals



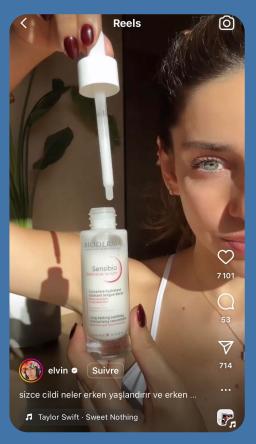
# Increase brand awareness and visibility

After BIODERMA had already successfully worked with Skeepers in Spain, the first Skeepers campaign in Germany was launched in January 2023. **This joint project aimed** to **significantly increase** BIODERMA's **reach and brand awareness** in Germany. Moreover, the aim was to **generate product reviews** in order to **increase visibility** and improve its **online reputation** among eretailers. BIODERMA had formerly relied on a few micro-influencers to implement influencer campaigns, but the challenge was to find suitable content creators. Thanks to its partnership with Skeepers, BIODERMA was able to implement, **automate and scale** the processes of **influencer activation** and influencer management. The brand freed up significant time and was able to devote it to other projects.



# Solution





A platform to get your microinfluencer strategy structured

BIODERMA chose to partner with Skeepers using their Influencer Marketing and Gifted Reviews solutions. On the Skeepers' influencer platform, BIODERMA used filters to select from a wide range of influencers who had the best strategic brand fit. The platform's "Personal Profile" function enabled precise targeting, ensuring the highest profile relevance and significantly simplified the selection process for the cosmetics brand, making it much more efficient. BIODERMA has launched six campaigns (as of June 2023) on Instagram and TikTok. Up to 788 influencers applied to be part of the campaigns that were set up with most influencers between the ages of 27 and 38 years old and female. A partnership was established with 138 influencers.

Picture credits: @ muskaann\_ on Instagram

Picture credits: @elvin on Instagram



# Solution







# Management: influencer campaign plan

**BIODERMA** defined the product features the influencers should highlight with the NAOS digital manager developing **campaign plans** and drawing up a **detailed briefing** for the influencers. This included the key messages, suitable hashtags and information on what should be avoided when presenting the products. After **the partnering was approved**, the products were shipped to the influencers. A total of 97 publications ensued.

As part of Skeepers' **Gifted Reviews** solution, **BIODERMA items** were shipped to consumers in exchange for a text and star rating published on the BIODERMA website and at partner retailers DocMorris and Shop Apotheke.



# Results on Instagram

5.13 % engagement rate 176 K impressions

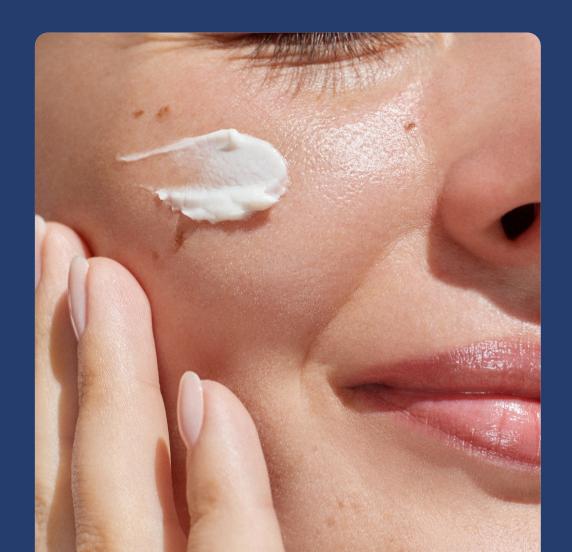
813 K followers 173 K reached

9 K€ EMV 39 K likes

1,792 comments 139 stories



# Results on TikTok



5.20 % engagement rate

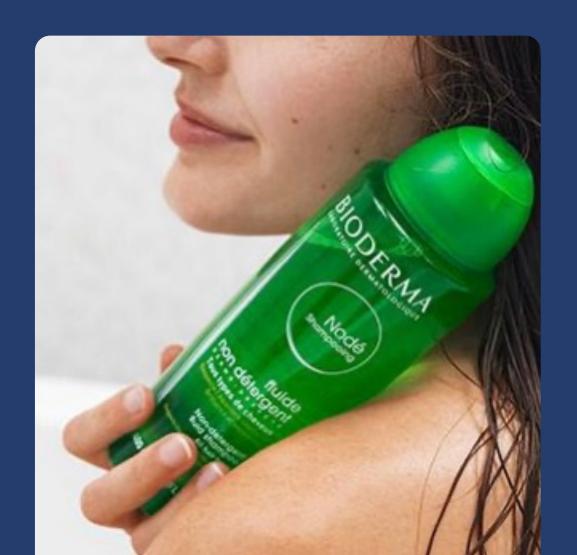
2 K views

**106** likes

2 comments



# Results



141 reviews

4.98/5 Global rating

BIODERMA received a total of **141 product reviews** with an overall score of 4.98 out of 5 stars through "Gifted Reviews". This sustainably strengthened consumers' trust in the products' effectiveness. The positive reviews also afforded a **stronger positioning** among e-retailers. The above results show the success of the Skeepers campaigns and significantly support the BIODERMA cosmetics brand in **achieving** its **goals** in the sphere of e-commerce and social media.



## **Gifted Reviews**

#### **Mandy Bettzieche**



#agiftfrombioderma this cream is really good, it provides a lot of moisture and is absorbed immediately. It is **fragrance-free** and therefore perfect for my little son, we **love this cream** and use it often

#### Sara Peppel



The product works really well. My **face** is **smoother** and finally feels good again. The texture is pleasant, and I also like the smell. It works like magic. #agiftfrombioderma

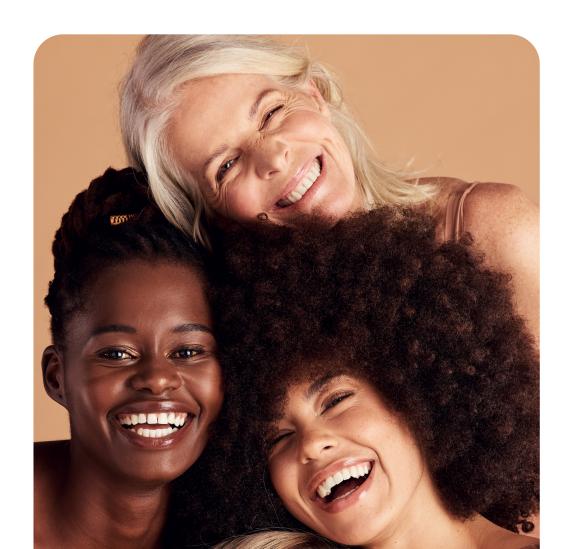
#### Laura Kreideweiß



#agiftfrombioderma As part of a product test, I was allowed to use the Bioderma Atoderm Crème Ultra for free, and it was great for my skin from the very first application, providing a **nourished**, **soft skin feeling** straight away.



## Conclusion



Thanks to **Skeepers**, **BIODERMA** was able **to achieve the defined goals in terms of reach and brand awareness**. The influencer campaigns and product reviews significantly contributed to **increasing** the **visibility** of the advertised **products** and consumer trust. Partnering with the influencers proved to be highly **effective**. Clear communication and **targeted briefings** also boosted the campaigns' success. BIODERMA found Skeepers' **ongoing availability** and the professional, smooth running of the partnership particularly positive.

Based on this **successful partnership**, BIODERMA would like to implement projects with Skeepers in the future. Insights gained from previous campaigns will be used to optimise future activities. The company plans to launch new product ranges in the near future and will continue to focus on quality ingredients and partnering with suitable influencers. The **Skeepers partnership** will enable the BIODERMA brand to further **strengthen** its **position as an industry leader** in skin care.



# Quote





Jana FIRHER
Digital Manager at NAOS Deutschland GmbH

"Partnering with Skeepers is a great asset for BIODERMA, as we have been able to significantly increase our reach and brand awareness and will continue to do so. We have been impressed by the professional and straightforward partnership. We look forward to continuing this success story and further strengthening our position as a leading skincare brand together with Skeepers."



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